

Saifullah Waseem

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PROFESSIONAL SUMMARY

Detail-oriented Computer Science student at NUST (SEECS) seeking a software development or technical support role. Experienced in full-stack web development (React, TypeScript, Supabase, PostgreSQL) and systems programming (C++), with production-deployed applications demonstrating skills in agile development, RESTful API design, and team collaboration. One year of professional experience in technical customer service; proven ability to communicate complex information clearly and solve problems under pressure.

EDUCATION

National University of Science and Technology (NUST) <i>Bachelor of Science in Computer Science, SEECS</i>	Islamabad, Pakistan <i>September 2025 – Expected June 2029</i>
Fazaia Degree College <i>Intermediate in Pre-Engineering – 91%</i>	Peshawar, Pakistan <i>June 2020 – June 2022</i>

PROJECTS

SAFAR: Ride-Sharing Platform <i>Java, Kotlin, Firebase, Google Maps API, Claude Code</i>	2026 – Present
<ul style="list-style-type: none">Developing a community-based carpooling application for Android to connect drivers with empty seats to commuters, targeting reduced travel costs in urban cities like Lahore and Islamabad.Integrated Firebase for the backend architecture to manage real-time database synchronization, user authentication, and live ride-posting updates.Leveraged Claude Code to optimize development workflows and integrated Google Maps API for interactive route visualization and real-time location tracking.	
NUST Lost and Found <i>React, TypeScript, Supabase, PostgreSQL, EmailJS, Vercel</i>	2025
<ul style="list-style-type: none">Designed and deployed a full-stack web application centralizing lost and found item reporting across NUST campus, supporting real-time item tracking for students and staff.Implemented PostgreSQL Row Level Security (RLS) policies to enforce role-based access control at the database level, ensuring secure and policy-compliant data management.	
Neon Racing 3D <i>C++, Object-Oriented Programming, Data Structures</i>	2024
<ul style="list-style-type: none">Developed a fully playable 3D racing game in C++ using OOP, pointers, and structs; applied software development best practices including modular design and separation of concerns.	

WORK EXPERIENCE

Technical Specialist, Customer Service <i>IBEX Global, Allstate Campaign (Appliance Department)</i>	December 2024 – June 2025 <i>Islamabad, Pakistan</i>
<ul style="list-style-type: none">Triaged and resolved 50+ inbound appliance insurance claims daily, delivering clear repair and replacement guidance and maintaining high customer satisfaction ratings.Reduced average call handle time by streamlining troubleshooting workflows and ensuring accurate data logging.	

TECHNICAL SKILLS

Programming Languages: C++, Java, Kotlin, Python, SQL, TypeScript
Developer Tools: Git, GitHub, Android Studio, VS Code, Firebase, Claude Code
Soft Skills: Technical Communication, Team Collaboration, Customer Service, Problem Solving

CERTIFICATIONS

Generative AI: Prompt Engineering Basics <i>Completed – March 2026</i>	Coursera View Certificate
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